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RENN Limited Warranty Coverage Policy

The coverage stated herein extends ONLY to the original purchaser of the unit, purchased NEW from an authorized dealer (herein referred to as the 'unit' or 'equipment'). There is no warranty coverage for used, or auction purchased units. This warranty shall not apply with respect to any defect arising from a buyers or users willful damage, negligence, abnormal working conditions, abnormal operation or usage, failure to follow STC's instructions (whether oral or written), misuse, or any alteration or repair of the product has occurred without STC's express written approval.

STC shall not be liable to the original purchaser for any incidental or consequential loss/damages arising or suffered by the purchaser including but in no way limited to: any commercially reasonable charges, expenses, fees, loss or damages to any cargo or loaded shipment in or on the equipment. Loss of anticipated or real profit, loss of revenue. Any rental or lease fees incurred during the downtime or repair of the equipment. Any transportation costs or fees, to or from a repair facility. Any repairs completed by the end user, not being authorized in writing prior to the repair, shall be 100% the end users financial responsibility.

Paint

Warranty covers:

- Peeling or delamination of the topcoat and/or other layers of paint.
- Cracking or checking due to failure of the product.
- Excessive loss of gloss caused by cracking, checking and hazing.

This Warranty *does not* cover:

- Paint deterioration caused by blisters or other film degradation due to rust or corrosion originating from the substrate due to rock chips and general wear.
- Hazing, chalking or loss of gloss caused by improper care, abrasive polishes, cleaning agents, heavy-duty pressure washing, or aggressive mechanical wash systems.
- Paint deterioration caused by abuse, scratches, chips, gloss reduction, accidents, acid rain, chemical fallout or acts of nature.
- Claims presented without proper Warranty documentation.

Period – 3yr (100%), 4th year (40%), 5th year (20%). Year 4&5 labor only.

Wiring

1 Year: 100% parts and Labor against corrosion on *greased* (maintained) electrical wiring.

3 Year: Manufacturing defect only. Parts replacement only. Corrosion damage at the lighting connector(s) is not coverable, as its proper maintenance (being cleaned and greased quarterly) is beyond the manufacturer or STC's control and thus liability.

Air & Hydraulic Valves

Covered by the original manufacturer of the component (Bendix, etc), the period of which is determined by them. Warranty claims should be directed to them.

Axle Assemblies (Incl Air bags)

Covered by the original manufacturer of the component (Hendrickson, Ridewell, SAF Holland, etc), the period of which is determined by them. Warranty claims should be directed to them.

Tires & Rims

Covered by the original manufacturer of the component (Cooper, etc), the period of which is determined by them. Warranty claims should be directed to them.

Landing Gear

Covered by the original manufacturer of the component (SAF Holland), the period of which is determined by them. Warranty claims should be directed to them.

Frame

Main I-Beam frame rails – 5 Year warranty

Wooden components

Due to this being a natural product, and its usage being beyond our control, there is a 90 day warranty only.

Fabricated components

ie Light boxes, Tipping hinges, etc – 1 Year warranty

Framing

Tubing and formed channel, cross members, sub-frame assemblies for suspension – 1 Year warranty

Tarp & related systems

Covered by the original manufacturer of the component (Michels), the period of which is determined by them. Warranty claims should be directed to them.

Hydraulic Cylinders

Covered by the original manufacturer of the component, the period of which is determined by them. Warranty claims should be directed to them.

Pneumatic valves, cylinders, switches, lubricators and controls

Covered by the original manufacturer of the component, the period of which is determined by them. Warranty claims should be directed to them

Air tanks, height control valves, brake pots

Covered by the original manufacturer of the component, the period of which is determined by them. Warranty claims should be directed to them

Alignment

No coverage for tire wear. Must provide before & after alignment specs. Coverage for 30 days only, and up to \$100 per axle.

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